

QUANTUM GUARANTEES & MAINTENANCE

WINDOW HANDLES

- 10 year mechanical guarantee
- 10 year surface guarantee
- BBA accredited



MK2 LBP & SBP DOOR HANDLES

- 10 year mechanical guarantee
- 10 year surface guarantee on powder coated finish
- 5 year surface guarantee on plated finish



LETTERPLATES

- 10 year mechanical guarantee
- 10 year surface guarantee on powder coated finish
- 5 year surface guarantee on plated finish



NUMERALS

- 10 year surface guarantee on powder coated finish
- 5 year surface guarantee on plated finish



PATIO HANDLES

- 10 year mechanical guarantee
- 10 year surface guarantee on powder coated finish
- 5 year surface guarantee on plated finish



DOOR KNOCKERS

- 10 year mechanical guarantee
- 10 year surface guarantee on powder coated finish
- 5 year surface guarantee on plated finish



MAINTENANCE

To maintain a high quality appearance and operation we recommend that all external hardware is cleaned routinely, and moving parts are lightly lubricated a minimum of twice a year. Products used within a 1 mile radius of coastal areas, building sites or large industrial areas, more regular cleaning will be required to prevent build up of corrosive contaminants.

CLEANING

Decorative Finish

To retain the highest corrosion resistance it is necessary to keep the surfaces clean. This can be done by wiping with a warm clean cloth, then rinsing with warm clean water and drying with a soft cloth.

Abrasive, chemical or brass cleaners, wire brushes, scrubbers and wire wool etc. should not be used under any circumstances. Keep clean and free from dirty deposits which may attack the finish. Avoid contact with sharp objects which may cut into the finish.

Moving Parts

Products with moving parts, such as handle rotation, sliders on runners, locking gear and hinge bearing surfaces should be lubricated with a light machine oil or a silicone spray lubricant at least twice a year.

Where parts strike together, such as shootbolt locking points into retaining keeps for example, these should be greased at least twice a year with an acid free lubricant such as petroleum jelly. Keep clean and free from dirty deposits which may cause obstruction or attack the substrate. If moving parts come into contact with contaminants, where possible blow the area clean with compressed air and re-lubricate. If further cleaning is required lightly spray with silicone spray lubricant to flush out contaminated area and wipe clean with a soft cloth and re-lubricate.

Fixed Parts

To ensure correct operation it is important that all products remain firmly fixed at all times. To this end they must be regularly inspected and where necessary screws and fixings should be repaired by a suitably qualified person.

Failure to follow these recommendations will damage the surface finish and invalidate the product surface warranty.